

Name _____

Phone _____

Address _____

RETURN WITH PAYMENT BY APRIL 1, 2019, TO: ROBERSON OIL PO BOX 29 NORTH SALEM, NH 03073.
ORDER FORM IS ALSO AVAILABLE ON OUR WEB SITE WWW.ROBERSONOIL.COM

About Us

Home Heating Oil Delivery
Installations~Service
Top Notch Troubleshooting



Oil Tech II was started in 1979 by Rob & Sue Roberson. In 2012 after the passing of Sue and then Rob not even two years later, Rob Jr. took over the business and added oil delivery to our list of services under the name Roberson Oil LLC. We continue to be extremely grateful to our customers. We have grown significantly in the past few years with no advertising. Word of mouth continues to treat us well.

Compare our prices to local competitors and you will not be disappointed. Being a small owner operated company, we have low overhead and are able to compete and beat most local oil prices. Our prices are always available on our web site or by giving us a call. For your convenience, orders for oil can be placed via our web site at robersonoil.com.

Not all oil is created equal. At Roberson Oil, we only deliver ultra low sulfur fuel to our customers.

We accept cash check and credit cards.
Fuel Assistance Friendly

Roberson Oil Oil Tech II

2019/2020

Service Contract



Dear Customer,
We thank you for your support during this past heating season. For the first time in many years, we did not offer our annual service contracts in 2018. Customers voiced their disappointment in this decision and we listened. As one of our valuable customers, we are again offering contracts. We look forward to meeting all of your heating needs in the upcoming year.

Sincerely,
Roberson Family

Roberson Oil & Oil Tech II LLC

PO Box 29

North Salem, NH 03073

603-893-1648~603-898-2149

info@robersonoil.com

www.robersonoil.com

Service Contract Options

Preventive Maintenance: \$158.50/\$150

Provides an annual inspection, cleaning, & tune-up of your oil burner and combustion area. Inspection reduces the risk of breakdown by spotting problems before they cause a malfunction. Standard cleaning parts included.

Daytime Service Contract: \$ 220/\$210

This Annual Contract includes the Preventive Maintenance Plan **plus** the replacement of certain oil burner parts at no additional labor charge (See Parts Covered Section). Labor costs are covered from 8:00am – 4:30pm Monday thru Friday (excluding holidays).

24-Hour Service Contract: \$240/\$ 260.00

Most Comprehensive Plan. Our 24hr. Service Contract includes all of the services performed under **BOTH the Preventive Maintenance and the Daytime Service Contract. Plus, the labor is covered 24hr. a day for parts replaced** in the Parts Covered Section. *****SERVICE CONTRACTS COVER THE LABOR TO REPLACE THE PARTS LISTED IN THE PARTS COVERED SECTION. SERVICE CONTRACTS DO NOT COVER THE ACTUAL COST OF THE PARTS.****

**Existing equipment must be inspected by Roberson Oil to qualify.

Water Leak Plan

This Plan is **only available to our Customers that purchased their 24hr. Heating System Service Contract for this year** and provides the extra comfort and security from large repair bills all year long.

The Water Leak and Water Related Service Contract Plan: Covers the first 2hrs. of labor at no cost to you for repairs to your **heating system** (*does NOT include sinks, toilets, tubs, showers or other appliances*) while replacing parts listed in the (Parts covered section). All you will get billed for are the materials used for that repair job.

The cost of the Plan is an additional \$120 for regular customers or \$110 for preferred customers. Includes 1 years Coverage and **must be Included with your 2019 24 Hour Heating Service Contract Renewal.**

*This plan is only available with the 24 hour service contract.

Parts Covered

PARTS COVERED FOR LABOR DAYTIME & 24 HOUR SERVICE CONTRACT					
Nozzle	Fuel	Injector	Burner	Magnetic	Oil Valve
Nozzle	Adapter	Solid Brass	Burner	Complete	Wiring 14g
Nozzle	Line	High Press.	Burner	Ignition	Transformer
Burner	Motor	3450 r.p.m	Burner	Ignition	Spring Kits
Burner	Motor	1725 r.p.m	Burner	Electrodes	Procelain glz.
Burner	Blower	Fan Wheel	Burner	Gun Assemb.	Complete
Burner	Drive	Shaft Couple	Burner	Ignition	Cable Wires
Burner	Drive	End Caps	Burner	Ignition	Terminals
Burner	End Cone	Stainless Steel	Burner	Electrode	Holder cmp
Burner	Blast Tube	High Temp	Control	Aquastat	Triple
Burner	Mount	Flange Alum.	Control	Aquastat	Straight
Burner	Mount	Gaskets	Control	Safety	Master
Burner	Fuel	Pump h.s	Control	Safety	Cold Start
Burner	Fuel	Pump s.s.	Control	Safety	Pressuretrol
Burner	Oil	Filter	Control	Safety	High Temp
Burner	Shut Off	Elec. Switch	Control	Safety	Fan Limit
Burner	Safety	Firomatic	Control	Universal	Holder Eye
Burner	Switch	Emergency	Control	Circulator	Switching
Burner	Oil Safety	Auto Shut	Control	Zone Valve	Transformer
Burner	Oil Safety	165 degree	Control	Thermostat	Household
WATER LEAK AND WATER RELATED LABOR PLAN PARTS COVERED					
Pressure Reducing Valve Auto Water Feeder, Fast Fill.			Pressure Relief Valve 30lb. (Low Pressure) Standard		
Pressure Relief Valve 150lb. (High Pressure) Domestic Heat.			Pressure Relief Valve 100XL Hot Water Tank or Storage Tank.		
Automatic Air Eliminator Float Type Air Vent (700 series)			Expansion Tank (Diaphragm Type) Low Pressure Std. Model.		
Backflow Preventer Valve. (Standard Type) Boiler Mounted.			Balance and Purge Valves.		
Flow Check Valves. (Cast Iron or Brass)			Water Tempering Valves (Mixing Valves) Domestic Hot Water.		
Stop and Waste Valves. (Brass or Copper) Heating Sys.Type.			Ball Type Shut off Valves for Heating System.		
Brass or Copper Boiler Drain Valves.			Honeywell Zone Valves.		
Taco Zone Valve Power Heads					

CONTRACT OPTIONS	REGULAR RATES	PREFERRED CUSTOMER
April 1 2019-March 30 2020	Non Oil Customers	Oil & Service Customer
___ Preventative Maintenance	\$158.50	\$150.00 (SAVE \$8.50)
___ Daytime Service Contract	\$220.00	\$210.00 (SAVE \$10.00)
___ 24 Hour Service Contract	\$260.00	\$240.00 (SAVE \$20.00)
___ 24 Hour Service Contract + Water Leak Protection	\$380.00	\$350 (SAVE \$30.00)
	TOTAL ENCLOSED	

Please circle month you would like to have your oil burner serviced. We will contact you by phone for a convenient day and time. Annual Maintenance includes parts, labor and a job well done!

May June July August September

*We are no longer offering preventative maintenance between October-April in order to give our full attention to emergency service calls during these busy months.